



Complaint / Return Request

If the complaint is in relation to a product which has adversely affected the health of an animal, please contact the veterinarian immediately.

If you would like to report an adverse reaction, please use our adverse reaction form and attach to your email: bovavet.com.au/pdf/Adverse_Reaction_Document.pdf

Please fill out the following required fields and attach this form to an email addressed to: CRO@BOVA.COM.AU with the subject “**Complaint: <insert patient name>**”.
Please also include any photos of the damaged/faulty product where relevant.

DATE:

CONTACT NAME:

CLINIC NAME:

CONTACT NUMBER:

PATIENT NAME (If Applicable):

Rx NUMBER:

(Please refer to the image for help locating this number on your product label):

CLONIDINE HCL 300MCG TABLET

100 TAB

Give one tablet twice a day as directed by your veterinarian - discard contents after

CANINE BOVA TRAINING
2/09/2020 Rx 643107 AV Rpts: 2
BOVA PHARMACIST DR.

DETAILS OF ISSUE (e.g. Product leaked/broke in transit (attach photos), faulty product or device):